



AHMED MAHMOUD

CONTACT ME

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 5 abdalla bn roaha
street ,sohag

 Date of birth:25/11/1991

COURSES

- Amadeus Basic Course with a Degree Granted (A)**
- Sales and Marketing Diploma.**
- ASE Introduction and Basic Operations.**
- ASE Lost and found " World Tracer".**
- ASE Airline Passenger Handling and Customer Services procedures.**
- ASE Airline Air side Safety Procedures**
- IATA Dangerous Goods Regulations Course CAT 09.**
- IATA Dangerous Goods Regulations Course CAT 10.**
- SITA DCS Course.**
- IPort DCS for customers services agent**
- IPort DCS for supervisors and load control**
- LDCS Course .**
- ASE Airlines Ramp Handling Supervision**

➤ EDUCATION

SOUTH VALLEY UNIVERSITY
Tourism and hotels in luxor

BACHELOR'S DEGREE
2009-2013

➤ LANGUAGE

Native Arabic.

Advanced English.

➤ EMPLOYMENT HISTORY

-Wonder travel

Ticketing Officer, July 2013 - March 2014
Book flight tickets on different airlines

-sea garden hotel

receptionist , October 2015 - January 2016

-Aero Services Egypt ASE

Traffic Agent, March 2016 - September 2017

*Airports

Sohag international airport (HMB) -
Cairo international airport(CAI)

*Airlines

Air Arabia G9 -Fly Nas XY

*Tasks

- check in agent
- Gate control
- Lost and found
- A/C turnaround coordinator

-International Aviation Bussiness
traffic agent, September 2017 - February 2019

*Airports

Sohag international airport (HMB) - Asiut
international airport(ATZ) -
Marsa alam international airport (RMF)
Luxor international airport (LXR) - Aswan
international airport (ASW)

*Airlines

wataniya airline Q9 -Lufthansa LH -Euro-wings
EU -Germania GM -
Edelweiss WK- Small planet 5P - Elmasria
Universal UJ-Air Arabia(G9-
E5)

*Tasks

- operation controller
- check in agent
- Gate control
- A/C turnaround coordinator
- Lost and found

- private business
affiliate marketing ,may2019 till now