



# Ibrahim Mahmoud Taha

Debt collector | Collection manager

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Muwailih, Sharjah, UAE

## Personal Details

Date of birth: 28<sup>th</sup> July, 1982

Nationality: Egyptian

## Courses

- Customer service Course

## Skills & Abilities

- Supervision and leadership skills
- Collection skills
- Problem solving Skills and finding various solutions to solve billing and credit problems
- Strong communication skills
- Time management and organization
- Working under pressure and multitasking
- Taking responsibility
- Individual work

## Languages

- Arabic: Native
- English: Good ( Reading, Writing and speaking )

Debt collector + 15 years of experience in obtaining purchased debts, granting all types of financing, preparing strategic plans to achieve the desired target and following up clients . I always strive to develop and increase my scientific, practical and intellectual skills, experience and competence . I am looking for a job position where I can use and develop my skills and also to gain more participation

## EDUCATION

Bachelor of social service May 2006  
Misr University for Science and Technology, 6<sup>th</sup> of October University, Egypt

## EXPERIENCE

Debt collector Dec 2023 – Jan 2024  
Stan Quad Loan and Claims Scheduling Services Company  
Dubai, UAE

Collection manager Jan 2023 – Oct 2023  
Arab African International Bank  
Shebin El-Kom, Menoufia, Egypt

- Arrears collection manager and customer follow-up

District manager April 2020 – Dec 2022  
Reefi Microenterprise Services Company  
Maadi, Cairo, Egypt

Branch manager Aug 2017 – Sep 2020  
Al Tadhamon Exchange Company  
Dokki, Giza, Egypt

Team leader Aug 2008 – July 2017  
Lead Foundation  
Mohandiseen, Cairo, Egypt

### Responsibilities :

- Team management
- Collection of outstanding debts
- Studying all customer papers, whether in the grant process or the collection process
- Claims on non-performing debts, whether individuals or companies
- Granting all types of funding, making strategic plans and following up on their implementation to achieve and exceed the target
- Prepare and submit reports on collection activity periodically
- Control of accounts to determine outstanding debts
- Review the collection plan and program